

**MEETING OF THE TOWN COUNCIL****Monday 9<sup>th</sup> June 2014****TOWN CLERK'S REPORT****1. 24<sup>th</sup> European Walled Towns Symposium**

"Heritage & Cultural Tourism" will be hosted in Chichester by Chichester City Council on 2<sup>nd</sup> to 6<sup>th</sup> September 2014. To book a place please contact the Town Clerk

**2. Road Closures****Around Conwy Castle**

"The contractors working for CADW have now come back to me following their aborted attempt to erect the scaffold on to the side of the castle, causing traffic chaos with their 3 way lights in March. They are now describing the works as more urgent in nature, but after several long discussions, the scaffold will now no longer be on the highway, but suspended off the archway. This method though will still require traffic management for 2 days to erect the scaffold. As the 3 way lights option will no doubt cause a good deal of traffic disruption again, they have come up with a proposed one way system, allowing traffic into Conwy from the B5106 but diverting light traffic up Mount Pleasant & bigger traffic down the A470. This will keep traffic moving around Conwy in a much better fashion than with traffic lights. They plan to carry out the work to erect the scaffold on 19<sup>th</sup> & 20<sup>th</sup> of June. There is never an easy solution to works in this confined area, but hopefully this will allow this essential works to progress with the minimum disruption to the traffic flow around Conwy. Stephen Daly, Traffic Manager, Street Works Engineer, CCBC"

**3. Courses/Workshops/Training/Conferences****a) Catalyst Cymru – Heritage Fundraising**

18/6/14 – Wrexham Museum; 8/7/14 – Powis Castle. Free entry, lunch & refreshments included

Wales Council for Voluntary Action, in partnership with CyMAL & The Funding Centre, would like to invite you to attend one of 4 introductory roadshow events launching an exciting new project: Catalyst Cymru – Heritage Fundraising, funded by Heritage Lottery Fund. Come along to find out about what it has to offer you to help develop fundraising capacity in your organisation. These events will be an opportunity to network with colleagues from heritage organisations in your area & to exchange ideas on fundraising. At a time of financial uncertainty for the sector find out how you can increase your organisations resilience & achieve fundraising success. With a focus on practical solutions these events bring together heritage professionals to exchange ideas, motivate & inspire. The roadshow provides an introduction to a 3 year programme of learning & development opportunities for heritage organisations in Wales, focussed on building fundraising capacity. The full programme of capacity building interventions will be launched at the roadshow. The event is open to anyone who has an interest in increasing the financial resilience of heritage organisations in Wales. Numbers are limited so book early to avoid disappointment. To book call the WCVA on 0800 2888 329

**b) Free2Network Networking Masterclass**

5/6/14, 9am to 1pm, Glasdir Conference Centre, Llanrwst. Free2Network Member - £29, Non Member - £49

Do you attend networking meetings but never seem to get any business? Is networking a necessary evil for you? After all, you know it works; everyone seems to be doing it but – how? How do you get a share of the £billions of worth of businesses being passed around every year? Or, are you a seasoned networker but would like to learn how to get more out of your networking?

Free2Network, one of the UK's leading networking groups has created these networking workshops just for you. We know that people buy from people & that by increasing your visibility & honing the way you network can have a serious, positive impact on your turnover! You'll leave this workshop with the knowledge & tools to help you become a networking star.

To book call 01492 640640 or email [info@glasdir.com](mailto:info@glasdir.com)

**c) Personal Power Masterclass**

24/6/14, 10am to 11:30am, Glasdir Conference Centre, Llanrwst. £39 +vat if booked before 6/6/14 or £45 + vat after

Have you ever wondered what the difference is between goal setters & goal getters...Well it's Personal Power! The most valuable asset in your life is YOU. Our 90 minute Personal Power Masterclass will help you unleash YOUR power & help you get the life you have always wanted. There's not a better time to start working on YOUR dreams & goals

To book call 01492 640640 or email [info@glasdir.com](mailto:info@glasdir.com) quoting the code Glasdir10

**d) Town Centre Renewal: The Continuing Role of Retail**

**A CREW Regeneration Wales Policy & Delivery Network Event**

11/6/14, The Racecourse Football Ground, Wrexham

The current debate on the importance & continuing role that retail plays in the regeneration of our towns & cities has prompted CREW's Towns Group to organise a conference to bring together expert speakers in order to share knowledge & research on the subject. The conference is timely & coincides with recent published reports which consider the future role of our town centres & the contribution that the retail sector has to the economic vitality & service function of a place. There will be a focus on two Welsh town case studies - Wrexham & Mold - which will show connections & opportunities between the findings of recent research work & the current 'on-the-ground' developments taking place. The encouraging progress on the development of BIDs will also be discussed & it is intended to have a retailer present to offer a view on changing trends & patterns in the sector. The programme will focus discussions on the following subject areas:

- i) Findings of the Distressed Town Centres Property Taskforce  
Andy Delaney, Colliers International  
Mark Charlton – Director, Head of Research & Forecasting, Colliers International
- ii) Town Centre Investment Management (TCIM)  
Tom Foulkes, Peter Brett Associates.
- iii) Wrexham & Mold - Geographical context & retail centre hierarchies  
Isobel Garner, Wrexham Town Centre Manager  
Kevin Critchley, Centre Manager for Eagles Meadow  
Niall Waller, Flintshire County Council  
Dave Hill, Mold Town Centre Manager
- iv) New retail schemes in town centres - Their design, style & content.  
Andrew Ogg - Director, Leslie-Jones Architecture
- v) BIDs (Business Improvement Districts): A new bottom-up/ local business community approach to retail led regeneration.  
Tom Evans, The Means

- vi) The current offer by retailers. Who is buying what, where & by whom?  
*Speaker to be confirmed*

There is a charge of £45 to attend the conference, which will include a buffet lunch.  
To book please contact the Town Clerk

**e) One Voice Wales Courses**

- i) Local Government Finance – 9/6/14, Bangor Isycoed, Wrexham
- ii) Use of IT, Website & Social Media – 12/6/14, Penmaenmawr
- iii) Making Effective Grant Applications – 19/6/14, Caernarfon
- iv) Information Management – 24/6/14, Penmaenmawr

All courses are from 6:30pm to 9pm. For more information or to book please contact the Town Clerk

**f) Come & Cook!**

6 week free cookery & nutrition course. Learn about nutrition & discover what's in the food you eat. Boost your confidence & increase your cookery skills. Get creative in the kitchen & take home all the food you cook to share with the family

- Douglas Road Youth Centre, Colwyn Bay – starting 3/6/14, 10am to 1pm
- Dewi Sant Centre, Pensarn – starting 5/6/14, 10am to 1pm

For more information & to book call Gemma on 07826876887 or call the Health Team on 01745 361140

**g) Reaching Your Market – Being Seen & Heard**

10/6/14, 10am to 4pm, CAIS, 41-43 Station Road, Colwyn Bay

Are you realising your potential? This training is for community growing projects that are looking to increase their income & volunteers through well planned marketing techniques. Do you know how to promote what you do & what you can offer? This full training day will provide you with the tools to be able to define your products & services (what, why & when), define your audience (who, where, why, when) & identify market issues & market opportunities & how to tap into the opportunities. By the end of the day you will be able to market your products & services, using a range of techniques that needn't cost the earth.

For more information or to book please contact the Town Clerk

**h) Supporting People into Volunteering**

24/6/14, 9:30am to 12:30pm, CVSC Offices, 8 Riviere's Avenue, Colwyn Bay

Part of the Big Volunteering Wales project legacy is the learning & practice of how best to support people into a suitable volunteering opportunity or placement. Come along and find out how we can fine tune our practice!

- make sure we are appealing to potential volunteers
- recognise the diversity of people in our communities
- benefits of a quality volunteering experience for everyone

Cost: £10 CVSC Members, £15 wider community sector, £20 private & statutory

To book a place, complete with payment, call 01492 534091 or [mail@cvsc.org.uk](mailto:mail@cvsc.org.uk)

**i) Financial Inclusion Together – Awareness Raising Sessions**

Financial inclusion is an issue that affects us all & one that we should be aware of. If you work with members of the public including volunteers then this awareness raising session is for you. The sessions aim to raise awareness of what financial inclusion issues are & how we can signpost people to ensure they get good quality & timely advice.

Who is this session for? The session is relevant for all frontline volunteers & employees who work within Conwy & Denbighshire, not just those who already offer support around financial inclusion. It's no secret that many people are currently facing challenging financial times. Financial Inclusion Together is a European Social Fund project which has been developed with the support of the key

service providers across Conwy & Denbighshire to tackle poverty.

What is it about? This informative 3 hour session will equip frontline workers with the basic knowledge, skills & resources to address issues around financial inclusion & poverty confidently. The session will cover the following:

- What financial inclusion means & the impact it has on people
- Your role in addressing financial inclusion
- Identifying when somebody needs support with financial inclusion
- Equip you with a toolkit to offer basic support, signpost & refer effectively

What are the benefits of increasing financial inclusion?

- Improved health & wellbeing
- Reduced stress
- More stability - able to maintain housing tenancies & jobs
- Improved community cohesion
- Reduced dependency on services

Sessions:

10/6/14, Cartrefi Conwy, Abergele, 9:30am to 12:30pm

18/6/14, Cartrefi Conwy, Abergele, 1pm to 4pm

19/6/14, Touchstones 12, Princes Drive, Colwyn Bay, 1pm to 4pm

24/6/14, Touchstones 12, Princes Drive, Colwyn Bay, 9:30am to 12:30pm

27/6/14, Cartrefi Conwy, Abergele, 9:30am to 12:30pm

1/7/14, Touchstones 12, Princes Drive, Colwyn Bay, 9:30am to 12:30pm

2/7/14, Cartrefi Conwy, Abergele, 1pm to 4pm

15/7/14, Glasdir, Llanrwst, 1pm to 4pm

16/7/14, Touchstones 12, Princes Drive, Colwyn Bay, 1pm to 4pm

22/7/14, Cartrefi Conwy, Abergele, 9:30am to 12:30pm

31/7/14, Cartrefi Conwy, Abergele, 1pm to 4pm

5/8/14, Touchstones 12, Princes Drive, Colwyn Bay, 9:30am to 12:30pm

13/8/14, Cartrefi Conwy, Abergele, 9:30am to 12:30pm

To book contact 01824 712272 or email [financial.inclusion@denbighshire.gov.uk](mailto:financial.inclusion@denbighshire.gov.uk)

#### **j) National Botanic Garden of Wales**

- Bangor – Busybees food skills for all, 3 Pen y Bonc, Cyttir Lane, Bangor
  - 21/6/14, Wonders of Compost, 1pm – 4:30pm, £5
  - 12/7/14, Introduction to Beekeeping, 9pm – 4pm, £25
  - 29/7/14 Extend Your Growing Season, 1pm – 4:30pm, £5
- Bangor – Moelyci Environmental Centre, Felin Hen Road, Bangor
  - o Grow Your Own in a Year, held on 1st Saturday of each month. Join on 7/6/14, 10am to 4:30pm, £10 per day
  - o 13/9/14, Extend Your Growing Season, 10am - 1:30pm, £5
- Bangor – Ian Sturrock, Pen-y-Bonc, Cyttir Lane, Bangor
  - o 12/7/14, Summer Pruning, 9:30am - 4:30pm, £10
  - o 29/11/14, Winter Pruning, 9:30am - 4:30pm, £10
- Denbigh – Woodland Skills Centre, The Warren, Bodfari, Denbigh
  - o 11/6/14 or 21/6/14, A Year in the Polytunnel, 10am – 3pm, £5
  - o 14/6/14, Introduction to Beekeeping, 9am to 4pm, £20
  - o 9/7/14 or 19/7/14, Extend Your Growing Season, 10am to 1:30pm, £5
- Conwy – Pensychnant Conservation Centre, Sychnant Pass, Conwy
  - o Grow Your Own in a Year, held on 1st Saturday of each month for 10 months. Join 7/6/14, 10am to 4:30pm, £10 per day

For more information please visit

[www.growingthefuture.co.uk](http://www.growingthefuture.co.uk) / [www.tyfurdyfodol.co.uk](http://www.tyfurdyfodol.co.uk) or contact Natalie Fulstow at [natalie.fulstow@gardenofwales.org.uk](mailto:natalie.fulstow@gardenofwales.org.uk)

#### **k) BCUHB Self Care Courses**

- Chronic Disease Self Management Programme is a course to help people who live with a long term health condition
  - 3/11/14 to 8/12/14, Glasdir, Llanrwst
- Introduction to Self Management (ISM) course is a one off 3 hour session for people who live with a long term health condition & carers
  - 16/10/14, 10:30am, Community Resource Centre, Kinmel Bay

The above EPP Cymru courses are to maintain & improve quality of life through self management. The courses are about learning important skills including managing your symptoms, dealing with stress, depression & low self-image, managing pain, developing coping skills, learning ways to relax & eat healthily & planning for the future.

- The Healthy Hearts course is a British Heart Foundation designed course. It provides information for any individual who is at risk of cardiovascular disease, covering increasing physical activity, smoking cessation, safe alcohol consumption & healthy diet information. The structured education also includes the participants setting goals & change plans to apply the information to day to day life

- 15/9/14 to 20/10/14, Llandudno Hospital

- Connecting with People - Emotional Resilience Training (ERT) aims to increase ability to deal with difficult feelings, increase ability to cope with stressful life events, gives the information required so to know where to access further support if help is needed in the future.

- 16/7/14, 10:30am, Llandudno Hospital

All these course are free. For more information call 01286 674236 or email [elois.davis@wales.nhs.uk](mailto:elois.davis@wales.nhs.uk)

#### **L) Lloyds Bank Funding Session**

8/7/14, 1pm to 3pm, Wllington Road Community Centre, Rhyl

- Are you a charity registered with the Charity Commission working with people aged 17 or over (exceptions listed below)?
- Do you have at least 1 year of published accounts received by the charity commission with an income of between £25k & £100k & with free reserves of less than 12 months?
- Do you have at least a 1 year track record of service delivery & an active board of at least 3 Trustees?

If your answer is yes to all of the above then it is likely that your organisation will be eligible to apply for funding for the INVEST and ENABLE programmes.

DVSC in partnership with CVSC & Lloyds Bank Foundation will be holding a presentation & Question and Answer session aimed at charities who meet the above criteria & work with at least 1 of the following:

- Have been abused or are at risk of abuse
- Are victims of sexual exploitation
- Are ex-offenders or those at risk of offending
- Are long term unemployed
- Are leaving care
- Are homeless
- Have learning disabilities
- Have mental health & wellbeing issues
- Have addictions
- Are isolated & vulnerable
- Have severe financial difficulty as a compounding disadvantage

The only exceptions are people aged under 17 that are:

- young parents
  - looked after children & disabled young people moving into independent living
- To book call 01824 702441 or email [joanne@dvsc.co.uk](mailto:joanne@dvsc.co.uk)

#### 4. Events

##### a) **NWAMI's Inter-Culture Festival 2014 – 28/6/14**

11am to 4:30pm - Colwyn Bay Town Centre - Free family fun day

6pm to 10pm – Theatr Colwyn, Colwyn Bay – Variety Performance, £6, concessions available

1:30pm to 4pm – Porters, Station Road, Colwyn Bay – Interfaith Plenary Session, “It is a Matter of Faith”,

For more information call 01492 530110 or email [infor@nwami.org.uk](mailto:infor@nwami.org.uk) or [doctorroy@btinternet.com](mailto:doctorroy@btinternet.com)

##### b) **UK's Best Independent Trader of the Year**

We are delighted to be sponsoring a competition for your local traders & provide you with an ideal solution to drive traffic to your High Street during Independents' Month. We're on the search for the UK's best independent trader, starting with local competitions & finishing with a national final - all running throughout Independents' Month July 2014. The competition runs in 2 stages:

- At a local level, traders are competing to become your location's 'Independent of the Year'
- At a national level, your winner will go head to head with winners from across the UK.

The competition is designed to run throughout July & to serve as a free & easy tool for BIDs, Town/City Centre teams & place managers to celebrate their independent offer & drive traffic to them. We are a team that works with place managers throughout the year & we understand the pressures & challenges driving traffic to independents. We see this competition as a perfect and high profile means of doing so.

Benefits of running the competition in your location:

- Attract phenomenal attention to your independents, through social media & press coverage
- Zero financial outlay to run the competition
- A message to the public & businesses that focuses on what is positive in your location – talking up your town/city
- Interest in local businesses from press, radio & local people
- Through Facebook insights, a clear indication of the competition's success (through reach & engagement figures)
- Enormous spikes in your Facebook & other social media traffic (which can be used to promote other activities you drive)
- A buzz & sense of positivity from the businesses, hearing great comments from its customers.
- Significant commercial benefits for businesses from the exposure & telling of their stories
- Build bonds between local businesses & place managers (BIDs, town centre teams, economic development etc)

As the competition reaches a National level:

- Profile for great businesses in your town/city
- Chance to galvanise the local business & citizens as the competition shifts to a national level (supporting your winner)

Next Step - Visit [www.independentoftheyear.org/takepart](http://www.independentoftheyear.org/takepart) to show an expression of interest or to find out more about the competition. We can then provide you with all the necessary information to set-up, promote & deliver the competition in your area.

How does it work?

The local competition is designed to be run on your own social media page – ideally Facebook.

- Each location must register to hold a heat locally.  
Visit [www.independentoftheyear.org/takepart](http://www.independentoftheyear.org/takepart) for more information.
- Once a location is enlisted, local businesses are encouraged to nominate themselves at [www.independentoftheyear.org](http://www.independentoftheyear.org)
- A list of participating businesses (with image) will be forwarded to each location to be loaded onto their Facebook page. Instructions will be provided & support is at hand to talk you through the process.
- Once all the businesses are enlisted onto your Facebook page, they need to be encouraged to promote their post (entry) on their social media pages, in-store & word of mouth.
- Assets for traders to print posters & flyers will be provided free of charge.

A full press pack is provided to help you engage with local radio, TV & press. Along with tips to promote on Facebook & other social media.

From 1/7/14, local people will be invited to vote for their favourite independent, by clicking 'Like' or 'Comment' beneath the individual trader's post. On a recent trial in Leicestershire with village shops, votes exceeded 7k including 1.5k postal votes.

Facebook reach exceeded 90k, local coverage included all local papers, double page spread coverage in regional press & a live announcement of the winner on BBC radio. Independent traders reported "A real buzz locally" & "new footfall from the profile".

Deadline for enlisting your location Monday 16th June 2014

### **c) Putting the Life Back into Our Towns & Cities**

For more than a decade Towns Alive (ex.Action for Market Towns) has been helping towns across the UK to make their high streets thrive, to involve local people & reflect their needs & to find innovative ways to encourage footfall in their towns.

The Towns Alive National Awards recognise the relentless work of communities around the UK. In 2013, 4CG, a scheme rejuvenating a community in Ceredigion, was described as a "national inspiration" after winning last year's Towns Alive Overall National Award. 4CG was as a result extensively covered by the local & national press as well as appearing on the BBC news.

It is your turn now! The Towns Alive National Awards create a national community hub where ideas, projects & initiatives around your town can be shared & transferred. We are seeking entries from projects that have transformed a town, rejuvenated a neighbourhood or brought a community together. The Award categories follow our ambition to build holistic, resilient, independent towns & communities with a long term & sustainable future.

- Towns Alive Impact Award – celebrates an initiative that has made a difference to its community, neighbourhood or town in terms of growth of economy, social or environmental benefits in the past year. Entrants should be able to demonstrate the impact their project &/or related activities are having
- Towns Alive Innovation Award – celebrates an inspiring new initiative which has benefited a neighbourhood or town in an innovative & creative way in the past year. Entrants should demonstrate ingenuity in creating new local solutions that allow neighbourhoods or town centres & wider communities to flourish

- Towns Alive Renaissance Award – celebrates an initiative focused on bringing new life into town centres & neighbourhoods through new homes, place shaping, festivals, services, leisure & other people-centred activities
- Towns Alive Enterprise Award – celebrates an initiative that delivers local benefits in a business-minded way. This might include re-using a building, creating a social enterprise, embracing digital technology or collective town marketing

Deadline to enter – 6/6/14, for more information call 01633 411732

**d) Conwy Walking Week -2/7/14 to 9/7/14**

Details of this year's programme can be found at [www.conwy.gov.uk/walkingweek](http://www.conwy.gov.uk/walkingweek)

Bookings will be taken from 2/6/14 onwards. For any queries please call 01492 575290 or email [cg.cs@conwy.gov.uk](mailto:cg.cs@conwy.gov.uk)

**5. Newsletters**

**a) BCU Self Care Office**

The May 2014 newsletter is available on the Chamber table in the Guildhall

**b) Community & Town Councils – Welsh Government News**

The May 2014 newsletter is available on the Chamber table in the Guildhall

**6. Welsh Government Consultations**

Education & Skills

Legislative proposals for Additional Learning Needs – White paper

Closing date 25/7/14

Environment & Countryside

Common Agricultural Policy Reform: Cross Compliance Proposals for 2014

Closing date 18/7/14

Health & Social Care

Policy implementation guidance – children & young people in the Youth Justice System

Closing date 6/7/14

Statistics

Future content & approach to data collection for the Welsh Health Survey

Closing date 13/8/14