

MEETING OF THE TOWN COUNCIL
25th JUNE 2018

TOWN CLERK'S REPORT

1. Conwy County Borough Council

Meetings - A special meeting of the Education and Skills Overview and Scrutiny Committee has been arranged on 02/08/2018 at 2.00pm. This is due to the number of items scheduled. The Joint Meeting of the Finance and Resources and Health and Social Care Overview and Scrutiny Committee on 02/07/2018 at 2.00pm has been postponed.

2. Letter of Thanks

i61 Church

"Thank you very much for the £1500 grant awarded by Conwy Town Council members to assist with the cost of this year's Funday on 21st July at Llandudno Junction FC". A Parvin

3. Courses/Workshops/Training/Conferences

a) Workshop 17 July 2018: Practical insight for CTC s and PSBs on working together to help delivery of local well-being plans. 10:00am - 3:00pm Llandrindod Wells. Following publication of their Assessments of Local Well-being in May 2017, Public Services Boards have now published their Local Well-being Plans. Certain community and town councils are required to take reasonable steps towards meeting the objectives in the Local Well-being Plan for their area and to report on the progress it has made. The workshop will help councils identify how they comply with their duty by looking at the objectives in Local Well-Being Plans and considering how they can be supported in practice. Due to venue size the number of delegates is capped. Initially this invitation is being issued to those councils caught by the duty before being opened out to other community councils interested in how they can contribute to improving the well-being of their area. You will need to let us know if you wish to reserve a place by Thursday 21 June at the very latest. On Friday 22 June the invitation will be extended across the rest of the sector. Please respond to: LGPartnerships@gov.wales to reserve your place and let us know whether you wish to contribute in Welsh or English

b) Community/Place planning training Last chance to book

Last chance to take advantage of Module 12 - Community/Place Planning Training at Jubilee Room, Town Hall, Earl Road, Mold. CH7 1AB on Tuesday 26th June 2018 6.30-9pm

4. Events

a) Charity Golf Day - ABF Soldiers Charity

29th June Conwy Gold Course, £200 per team to book wales@soliderscharity.org

b) NWAMI'S INTERCULTURE 2018

On 7th July Time: 7 for 7:30 PM Venue: Horeb Chapel, Rhiw Road, Colwyn Bay, LL29 8TE

Also featuring: Launch of NWAMI's 'Music Around the World Initiative' Tickets at door: £5 Waged £4 Unwaged

5. Road Closure

Under railway bridge, Llanrwst Road, Conwy

26/09/2018 08:00 – 16:00 – Bridge Work

6. A&E Patient experience review

A&E attendance in Wales is escalating, and patient comfort and privacy is under strain says new report. The number of people visiting A&E departments across Wales is increasing and patients are often experiencing an uncomfortable wait with issues surrounding privacy; according to a new report released today (Thursday 14th June) The major review of A&E patient experience across Wales shows also reveals people tended to wait longer to be seen during winter months, despite fewer people attending A&E than during the summer. The report "Accident & Emergency Patient Experience Review: A view across Wales" has been prepared on behalf of the seven Community Health Councils (CHCs) in Wales. The report gathered feedback from 541 people throughout Wales by attending various A&E departments

across the country and interviewing patients within the majors and minors areas of these hospitals to gather their initial feedback on their experience, either while they were still waiting or as they were leaving the Unit. The same survey was also answered online via CHC's website. Some respondents had complaints regarding their comfort level while waiting to be seen, ranging from being made to sit up when it caused discomfort to a lack of seating, and the seating that was provided being too uncomfortable. One patient stated they were diabetic and had been on the Unit for five hours and 20 minutes and had been standing for a while before a chair became available. This patient had also been advised that pain relief would be provided but the patient was still waiting for this two hours later. Their concern was mirrored by another diabetic patient who worried whether there were any essential refreshments available to them, and if they'd be able to attract attention if necessary. Other concerns raised include corridor care, as although most people surveyed were happy with the discretion they received, several respondents complained about the privacy levels in corridors. Individuals interviewed for the report also displayed dissatisfaction with the level of privacy at reception desks when checking in and the ability to hear discussions about other patients was also an issue that was raised. The CHCs spoke with one patient who was exposed, and experienced a nurse continually entering their room even though she was asked not to. Meanwhile, the overall reaction to A&E staff communication was significantly positive and they received a great deal of praise. Although some patients were frustrated by the amount of time they'd had to wait, most respondents were happy with the communication level they received, commenting that the staff were 'brilliant' and 'doing their best while under pressure'. Speaking about the report findings, Mutale Merrill OBE, Chair of the Board of CHCs said: "We have real concerns about the discomfort people feel while waiting to be seen at A&E departments across Wales. Some of the stories we have heard, particularly from people who suffer with chronic illnesses such as diabetes are worrying. We are urging health boards to take these concerns seriously and take action to tackle the issues raised. We look forward to more information from the health boards in relation to the management of diabetic patients in A&E who may be waiting for a lengthy period of time. "It was, however, extremely heartening to hear that A&E staff garnered significant praise throughout the report. While we received some complaints, it is a very positive finding that patients believe staff are visibly doing their best in extremely pressured situations. "We believe this report provides a meaningful opportunity for decision makers to work towards a year-round standard of quality. This must include recognising the discomfort some patients experience, while working to ensure the good communication from staff continues."

7. A walk in my shoes – Motive8 walk

Motive 8 is a charity supporting the Community and promoting the benefits of maintaining good Mental health through activity. There is no entrance fee for the walk, however, donations would be grateful on the day to raise money for Motiv8 2018 and onward. We will be starting the first walk at 10am and participants can choose to do 2,4 or 6 miles and the second walk at 1.30pm again, please can choose to walk 2,4, or 6 miles. It will be a casual stroll so just bring comfortable shoes and clothing (weather appropriate). On the day, we will be offering refreshments for the first 50 walkers but there is also a cafe at the RSPB which will be selling refreshments etc during the day. When we reach Deganwy, we will also be stopping to take a breath, admire the view and there is a little cafe there who will be selling drinks, ice creams and cakes so please feel free to grab a bite for on the way back. Please note - RSPB do not allow dogs in the reserve so walkers with dogs can meet us just outside the RSPB on the coastal path and continue to walk with us. We will also have marshals walking along the route so to accommodate the pace of the walkers and we will also have first aid kits and mobile phones on us in case of injuries or issues. Please note, you do not have to take part in both walks but can do if you would like. If you would like anymore details on the walk - please don't hesitate to contact motiv8nww@gmail.com.

8. Play Wales story book

Fun in the dungeon is a new storybook about children's right to play. The storybook is for children and parents, empowering children to be advocates as right bearers and parents to advocate for local play. The storybook will also be a useful resource for professionals to support their work with children and families. Play Wales has worked with a storyteller, cartoonist, children and parents at Mount Stuart Primary School in Cardiff to develop the

storybook. The storyteller supported a group of children and parents through a series of workshops, identifying issues and celebrations regarding play. Through the workshops, words and images were created to tell the story, with children providing inspiring drawings of playful images which helped our cartoonist to bring the story to life. Fun in the dungeon is currently being distributed across Wales. How can I get a copy of Fun in the dungeon? If you would like a free copy of the book you must:

- Be working or living in Wales
- Provide your details, including a postal address, by email.

Funding from the National Lottery Awards for All programme enabled Play Wales to engage Petra Publishing, an established community-based publisher, to help us to develop and publish the storybook.

9. One Voice Wales’ Innovative Practice Conference

One Voice Wales is holding its first Innovative Practice Conference at The Royal Welsh Showground on Wednesday 4th July. There will be an excellent range of speakers, information on work programmes of relevance to our sector and workshops on innovative practice and Improvement Practice – certainly something to whet everyone’s appetite! (A copy of the Agenda has been attached for your perusal). Guest speakers will be Kate Carr, Director of Partnerships (Engagements and Communications) who will be discussing “The Role and Priorities of the Sustainability Commissioner with reflections on progress to date” and also Sian Jones & Derek Hughes from Big Lottery in Wales who will be discussing “Opportunities for Local Councils to Gain Financial Support from the Big Lottery (Wales)” Our Innovative practice sessions will cover: Addressing Pupil Road Safety Achieving Effective Youth Engagement Securing Major Environmental Improvements in the Community Bronllys Wellbeing Park There will also be the following range of subjects addressed via the Improvement Practice workshops: Working With Your Local Public Service Board Effective Governance & Accountability Local Development Plans (Stages of Preparation and Local Council Engagement) and place plans. A range of exhibitors will be there on the day providing details of services relevant to Councils. Simultaneous translation from Welsh into English will be provided and there is ample free parking. Please complete the conference registration form and return by email or post For further information contact either Tracy Gilmartin-Ward or Wendi Patience on 01269 595400 or email admin@onevoicewales.org.uk

10. Welsh Government Consultations

	Closing date
<u>Education & Skills</u>	
- Delivery and funding of community-based adult learning	11/09/2018
- Eligibility for free school meals	14/09/2018
<u>Housing & Regeneration</u>	
- Removal of the sanction of imprisonment for non-payment of council tax	03/09/2018
<u>Health & Social Services</u>	
- Living with persistent pain in Wales guidance	14/09/2018
- The Smoke-free Premises and Vehicles (Wales) Regulations 2018	17/08/2018
- Adult Placement services regulations	16/08/2018
- Advocacy services regulations	16/08/2018
- Fostering services regulations	16/08/2018
<u>Transport</u>	
- A55 Junctions 15 and 16 improvements	28/08/2018
<u>Environment & Countryside</u>	
- Mandatory sheep carcass classification in Wales	23/08/2018
<u>Planning</u>	
- Subordinate legislation consolidation and review	24/08/2018