

**SPECIAL MEETING OF THE TOWN COUNCIL****27<sup>th</sup> APRIL 2020****TOWN CLERK'S REPORT****1. Road Closure**

Please be aware that the TTRO relating to a temporary road closure on Chapel Street, Conwy, from Tuesday 5th May 2020 until Thursday 7th May 2020 is no longer required at this time.

The reason for the road closure was to facilitate the laying of ducts within the footway which was to be carried out by Carroll Telecoms on behalf of BT, from 19:00hrs on Tuesday 5th May 2020 until 06:00hrs on Wednesday 6th May 2020 and again from 19:00hrs on Wednesday 6th May 2020 until 06:00hrs on Thursday 7th May 2020.

Further details will be circulated once the works are reprogrammed.

**2. Post Office Payout Service**

I am getting in touch to remind you of the Post Office Payout service, which allows an organisation to provide their customers / clients with a cash payment by presenting a bar-coded letter at any Post Office branch. At the current time when organisations are having to make cash awards / payments quickly to residents, businesses and other groups, and when online and other banking information may not be known, then this service may be useful to you as a Council as a route to getting their entitlement to the end customer. Further details of the service can be found by following the link below;

<https://www.postoffice.co.uk/post-office-payout>. I have seen over recent days several possible examples of where LAs may find this product helpful, for example paying parents of children that qualify for school meals an entitlement whilst schools remain closed, but there are possibly other payment areas for which Payout could be equally helpful to you. I am aware that we are using this with various LAs across the UK, and that the usual five day set-up times has been reduced considerably so the end customer can receive payments as quickly as possible. Please let me know if you think this payment service may be of use and I can put the relevant officers in touch with my colleagues in our Payout team.

**3. Conwy District Citizens Advice**

Telephone & email advice services. Universal credit, debt, employment, benefit checks, immigration, housing, consumer, energy advice. 'please phone & give an advisor your details & we will return your call' 01745 828705 [advicecyngor@caconwy.org.uk](mailto:advicecyngor@caconwy.org.uk) 01492 863600 giving free, independent, confidential, impartial advice & information since 1939 the charity for your community, in times of personal & community crisis. #stayhomestaysafe

**4. Newsletters**

Woodland Trust Newsletter

<https://newsletters.woodlandtrust.org.uk/2D76-1KU5K-548OB4OZ07/cr.aspx>